

Hardware

Hardware FAQ's

1) Is Ovvi's hardware: Microsoft Windows, Android, or Apple iPads?

- a. We use all Microsoft Windows hardware.

2) Can we use our own hardware and just purchase your software?

- a. Yes, our software will load on your existing hardware as long as it is Windows based and is working on Windows 7 or a higher OS.
- b. Your existing hardware must also have a dual core processor and must have a minimum of 4GB of RAM.

3) What are your specs on your hardware and what is your warranty?

- a. Our Ovi POS is a commercial grade point of sale solution, it comes with J1900 Quad core processor, 4 GB Ram and 128 SSD Hard Drive.
- b. Ovi's hardware has a two-year warranty.

4) Is your POS touch screen?

- a. Yes, Ovi has a touch screen and it comes in a 15.6" ultra slim display.

5) Do you have built in thermal printer?

- a. Yes, Ovi comes with a built in 3" thermal receipt printer.

6) Do you have customer display and what size?

- a. Yes, Owi offers a 10" LCD customer display.

7) Does OVVI come in different colors?

- a. Yes, Owi comes in your choice of color, either Black or White.

8) What is the size of Owi's cash drawers?

- a. Black Cash Drawers: 16"
- b. White Cash Drawers: 13"

9) What type of mobile tablets do you sell and what is their warranty?

- a. Owi sells commercial grade 10" mobile tablets which have a built in MSR reader and an easy carrier strap in the back.
- b. The warranty on our mobile tablets is two years.

10) Which bar code scanners do you sell?

- a. Owi sells Honeywell Brand, single line and multi-line, bar code scanners with USB connections.

11) Do you have wireless bar code scanners?

- a. Yes, Owi sells Honeywell Brand wireless bar code scanners.

12) Do you sell bar code label printers?

- a. Yes, Owi sells the Zebra ZD 410 label printers.

13) Do you sell kitchen printers and Kitchen Display systems?

- a. Yes, Owi sells Epson branded impact kitchen printers with ethernet connections.
- b. Owi also sells complete kitchen display systems with a 22" monitor, controller, and bump bar.

14) Do you have employee cards?

- a. Yes, Owi has employee access cards that you can purchase directly from Owi. These enable the employee to access Owi by swiping their individual cards. Employee access cards come with a magnetic swiper in the back.

15) Do you sell paper rolls?

- a. Yes, Owi can supply you with paper roll boxes. We offer thermal printer boxes and impact kitchen paper rolls.

16) What EMV payment devices do you support and sell?

- a. Owi uses PAX S300 pin pads with ethernet connection.
- b. Owi uses PAX D220 pin pads for wireless connection.
- c. Owi uses Verifone VX 805 pin pads with a USB connection. This requires a DataCap payment gateway connection.

17) Do you sell self-ordering kiosks?

- a. Yes, Owi has a 21" vertical free-standing kiosk with a built-in thermal receipt printer and an EMV device cradle.
- b. Owi kiosks come in two stand types: a table stand or a floor stand.