

Hardware

Hardware FAQ's

1) Is OVVI POS hardware: Microsoft Windows, Android or Apple iPads?

- a. We use all Microsoft Windows hardware

2) Can we use our own hardware and just purchase your software?

- a. Yes. Our software will load on your existing hardware as long as it is Windows based and is working on Windows 7 or higher OS
- b. Your existing hardware must also have a dual core processor and a minimum of 4GB of RAM

3) What are your specs on your hardware and what is your warranty?

- a. Our OVVI POS is a commercial grade point of sale solution. It comes with J1900 quad core processor, 4 GB ram and 128 SSD hard drive
- b. OVVI's warranty is 1 year

4) Is your POS touch screen?

- a. Yes, OVVI is a touch screen, and it comes in a 15.6" ultra slim display

5) Do you have built in thermal printer?

- a. Yes. OVVI comes with a built in 3" thermal receipt printer

6) Do you have customer display? If so, what size?

- a. Yes. OVVI offers a 10" LCD customer display

7) Does OVVI come in different colors?

- a. Yes, OVVI comes your choice of either black or white.

8) What are the sizes of OVVI's cash drawers?

- a. Black cash drawers – 16"
- b. White cash drawers – 13"

9) What type of mobile tablets do you sell and what is the warranty?

Yes. OVVI sells the Zebra ZD 410 label printers

10) Which bar code scanners do you sell?

- a. OVVI sells Honeywell Brand, single line and multi-line bar code scanners with USB connections.

11) Do you have wireless bar code scanners?

- a. Yes. OVVI sells Honeywell Brand wireless bar code scanners

12) Do you sell bar code label printers?

- a. Yes. OVVI sells the Zebra ZD 410 label printers

13) Do you sell kitchen printers and kitchen display systems?

- a. Yes. OVVI sells Epson branded Impact Kitchen Printers with ethernet connections
- b. OVVI also sells complete kitchen display systems with a 22" monitor, controller, and bump bar

14) Do you have employee cards?

- a. Yes. OVVI has employee access cards that you can purchase directly from OVVI. These enable the employee to access OVVI by swiping individual cards. Cards come with a magnetic swiper in the back.

15) Do you sell paper rolls?

- a. Yes. OVVI can supply you with paper roll boxes. We offer thermal printer boxes and Impact Kitchen paper rolls

16) What EMV payment devices do you support and sell?

- a. OVVI uses PAX S300 pin pads with ethernet connection
- b. OVVI uses PAX D220 pin pads for wireless connection
- c. OVVI uses Verifone VX 805 pin pads with a USB connection. This requires a DataCap payment gateway connection

17) Do you sell self-ordering kiosks?

- a. Yes. OVVI has a 21" vertical free-standing kiosk with a built-in thermal receipt printer and an EMV device cradle
- b. OVVI kiosks come in 2 stand types: a table stand or a floor stand